**Green Cat Renewables Job Advertisement – Junior IT Support Technician**

Location: Edinburgh or Biggar

**The Company**

Green Cat Renewables (GCR) is a dynamic, innovative company that provides the complete range of technical services required to deliver renewable energy projects. The team of over 90 Engineers and Environmental Consultants deliver projects on behalf of clients from four offices in Edinburgh, Glasgow, Livingston and Biggar. GCR also works closely with its three sister companies Green Cat Contracting and Green Cat Hydrogen based in the UK and Green Cat Renewables Canada based in Calgary and Halifax.

GCR’s IT Team provides all internal and a range of external support for GCR and its sister companies. This includes end user support for both hardware and software, systems infrastructure, networking, remote access, and security. Our work is dynamic, stimulating and challenging involving hands on development, deployment, management and maintenance of systems. Our external facing roles involve working with select clients and their IT requirements within the renewables industry.

GCR now requires a Junior IT Support Technician to join the IT team working across departments, and with sister companies within the Green Cat group. The candidate will deliver local and remote support, setup, configuration and maintenance of various IT hardware, including desktop PCs, laptops, network equipment, and ancillary systems. Occasional work on other technical systems may occur.

The Candidate will initially be based in our Edinburgh or Biggar offices during training and probation, after which deployment to other office locations in Scotland may be possible. Although this position is a junior role within the IT team, it is an important role and is primarily focussed to support end users and their hardware and software needs as the company grows.

**\*Please note that Green Cat Renewables do not offer any form of visa sponsorship\***

**The Role**

The role will initially involve the following:

* Provide hands-on proactive and positive IT support directly with end users.
* Setup, configuration, management and maintenance of Windows 11 laptops and desktop PCs.
* Physical installation and maintenance of hardware and software and various sites.
* Working with Microsoft 365 to ensure services are available to end users as they are required.
* Supporting members of the team in their work other systems including Server 2012 R2, 16, 19 and 22, plus network infrastructure.
* Keeping records of configurations, deployments and maintenance.
* Attend team meetings to plan resource use as GCR continues to expand.

**The Candidate**

The Candidate would ideally have the following:

* Experience or awareness of supporting end users, and Windows PC’s and laptops (hardware and software) in a domain-based client-server environment.
* Experience or awareness of working with Microsoft 365 and other cloud hosted systems.
* Awareness of Server 2012R2, 16, 19 and later Server Operating Systems, networking infrastructure, tools and systems necessary to support a distributed network.
* Awareness of telephone systems and their support.
* Willingness and ability to undertake regular travel across Scotland and other locations in the UK.
* Valid Driving License for use within UK is highly desirable.

**Benefits**

* Competitive salary
* 25 Days annual leave and 8 flexible bank holidays
* Private Medical Healthcare
* Cycle to work scheme
* Professional development opportunities and support
* Professional fees paid for by the company
* Company social events and team building days
* On-site parking with EV charging points available to staff (Edinburgh Office only).

**Closing Date is 23rd June 2025**

To apply please send a full CV and covering letter to jobs@greencatrenewables.co.uk .